

Student Success Committee Minutes

Attendees: Vanna Gonzales, Jason Berner, Brianne Ayala, Emily Diehl, Harnoor Singh, Erica Villegas Padilla, Jack Wheeler, Vanessa Mercado, Lucile Beatty, Shelley Ruby, Maritez Apigo, Nooshi Borhan, Sarah Boland, Gabriela Segade, Megan Sanchez, Zaira Sanchez, Dalaneo Revels, Kate Weinstein, Jennifer Reynoso-Pingarron (Minutes)

Call to order

Vanna Gonzales; meeting was called to order at 2:07 pm

Approval of Agenda

Brianne Ayala Motioned to approve; Second motion from Vanessa Mercado.

Agenda was approved without any needed changes.

Approval of Minutes

Brianne Ayala motioned to approve; Seconded by Shelley Ruby. Minutes were approved.

Item and Timeframe	Person(s) Responsible	Notes
DE & OER Presentation	Maritez Apigo	<p>New policy was shared: Regular and Substantive Interaction Policy – This has been created to match regulations.</p> <ul style="list-style-type: none"> Regular and Substantive Interaction Policy: https://docs.google.com/document/d/1kZMPbZB8b2ptUYaV6R3HH53ESQuy0RvmteZr0UXKolg/edit?usp=sharing DE Addendum: https://docs.google.com/document/d/1qO_NhIjn0BOJpt3ca8I5Awprq0hBseewTIMiNoY-iYo/edit?usp=sharing DE Addendum in Emergency Situations: https://docs.google.com/document/d/1UfX6JDwsISvNW2L0yY4pt1O MIOAXtdG0nAZw5H2FJbo/edit?usp=sharing <p>Please note the following changes for next semester:</p> <ul style="list-style-type: none"> Randy Carver will be filling in as DE Interim Coordinator Marisela Ramirez will be filling in as Interim OER Coordinator <p>OER Updates:</p> <ul style="list-style-type: none"> 70% cannot afford their books. #1 thing students need help with is textbooks; #2, textbooks. We currently have a total of 168 sections that are being offered ZTC this term. Thank you to faculty who have been working on getting their classes converted to ZTC. Savings to students: Fall 2021- \$189,00 Spring 2022 \$414,000

		<ul style="list-style-type: none"> • OER and Articulation information was shared. • ASU Student Resolution and Academic Senate Resolution are both advocating for more ZTC courses. • Faculty facing website for ZTC and OER. • New designation – LTC Low Textbook Cost <p>Slides: https://docs.google.com/presentation/d/1s6sTRdcUeiAQ8ug3_fTFiPW_5gJ4xxOtwJOcMCSzXpM/edit?usp=sharing</p> <p>Student shared the positive impact ZTC has done in their life. Faculty shared the need to think about multiple ways in which costs can be lowered for students other than zeroing out costs for textbooks and needed supplies for learning</p>
<p>New Wellness Resource for Students (Timely Care AP+ FS Proposal for Mental Health Month</p>	<p>Emily Diehl, Resource Coordinator</p>	<ul style="list-style-type: none"> • TimelyCare – 3 yr. contract that began April 18th. 24/7 access to resources. • MedicalNow – Access to providers and can get prescriptions through this service. (Virtual medical visits are also available) Summaries of visits are integrated into this service. • TalkNow – Crisis line to speak with someone • Scheduled Counseling – Can go into the app, pick the counselor that fits their needs. • Building on basic needs portion; providers have access to information on our resources to connect the students as they may need. • Access to meditation and yoga – students are allowed to access these resources as well. • Faculty and staff support –Call 833-TIMELY. Perhaps other CCC members may be able gain access in the future • Do students have to be enrolled in a certain number of units to be eligible to use? • There is no minimum number of units required but do need to be enrolled in at least one course and are enrolled in the semester. Will follow up as to availability through the summer for graduating students
<p>ASU/Student Life Update</p>	<p>Erica Villegas</p>	<ul style="list-style-type: none"> • Hector Moncada is no longer Student Life Coordinator • ASU is going to Janneth Orozco and Angela Loera are now the main contacts for Student Life and ASU. • ASU looking at how to make resources more accessible. Working on recruitment events. • Postponed elections – Due to lack of interest in ASU. • ESL Event on May 24th—Erica will be speaking to recruit students • How many students are in ASU at the moment? • 13 Students – Half of board will be transferring out this semester. • Collaborating to make sure next semester aren't as unorganized as this semester.

		<ul style="list-style-type: none"> • Planning recruitment events for the next semester such as recruiting at ESL student event. Nooshi thanked students who initiated how to support ESL students. • Would be beneficial to recruit more broadly across the College and incoming class of students
Graduation Update + highlights related to end-of-the-year celebrations	George Mills	Please visit CCC Website for updated graduation information: https://www.contracosta.edu/admissions/important-graduation-reminders/
District-wide “student journey platform” concept as related to CRM + potential brainstorming about use of data for CCC	Vanna Gonzales	<ul style="list-style-type: none"> • Outline of 4cd CRM plans – 4CD is taking steps to develop a ‘student journey platform’ this summer with the identification of vendors to procuring a CRM (Customer Relations Management) system in order to better reach and onboard students and provide data needed to evaluate the effectiveness of its outreach efforts • This work will begin this summer with the Strata Information Group (SIG) assisting the district in identifying prospective vendors on the basis of information that came out of workshops that took place over the spring. <i>An evaluation group comprised of representatives from each college who will intersect most closely with the CRM. Will rank and select the top vendor, with the goal of having the vendor selected in early fall.</i> • Website is going to be key to do this: • CCC will also be embarking on a major re-imaging of its website. Currently, design partner, Rootid, is collecting insights from Larry Womack, Director of Marketing and Media Design and select staff and faculty to get the ball rolling over the summer. • Thoughts to communicate regarding website? It would be nice to have an events page where everything is located. • Having a central event calendar would be useful in regards to having all information localized and available. • Comet Support Hub did not have Timely Care linked on the page student access through CANVAS...would be good to get this in addition to Comet Central. • Marketing materials will be added to information to help get the word out to students moving forward.
Guided Pathways Student Success Team discussion of proposal	Shelley Ruby + Marisol Cantu	<p>Goals of Student Success Team</p> <ul style="list-style-type: none"> • To enhance and improve support that we provide to students • Create a cohesive support team to provide more intrusive and in-reach support for students • Help students with specific, timely and proactive interventions in their career + academic pathways sequences • Model of support was shared • Student success coach and peer mentor – have received feedback from focus group (Other programs like Puente already have peer

		<p>mentor embedded into their offerings; will need to find a way to expand those models)</p> <ul style="list-style-type: none"> • Peer mentors only in first year, how do returning students start over? • Is there an integration of Student Outreach and Retention with Guided Pathways? • Videos and information received from faculty is being used to create a new student orientation. • FYE is beginning with their first cohort next year. Will start small and build up from there. • Previous FYE program was funded by Richmond Promise and are required to be involved in order for them to receive their funds. How do we incentivize students to be involved? • Guided Pathways team is a recommending body to management and president. There is no control from this group on whether things are implemented or of funds are allocated. • Most helpful to be matched up with current students in programs/specializations – specific to what their goals are. • Final approving body is the President. Successful Guided Pathways implementation • Budget, human resource and structuring are some of the concerns – how will this impact capacity? • With all the input from the community, including the pivotal feedback, it allows our leadership to embed some of these things into future IEPI and other grants/funding streams. • Idea of looping in Internship Coordinator into the conversation. All spearheaded by bold, brave senior deans, VPs. This can be done in conjunction with peer mentor role. <p>If you have input that you weren't able to share today, please share your ideas on our survey: https://docs.google.com/forms/d/e/1FAIpQLSeZQx1cSwE0KBQUa2sB9o-fofOEhZkhC9CY05k9tRQ7HOJaZw/viewform?usp=sf_link</p>
<p>Participatory Governance Model – Is it working to foster student’s success?</p>	<p>Vanna Gonzales</p>	<p><i>Tabled due to lack of time</i></p>
<p>GROW</p>	<p>Lucile Beatty</p>	<ul style="list-style-type: none"> • GROW – Grow tile brief walkthrough on running transcript and how to access professional development. Step by step instruction on running transcript is available. • Event and Session – Please uncheck “Event” to avoid confusions. • For trainings still showing on grow after two weeks – please let Lucile or Chanel know so they can communicate with facilitator accordingly. • GROW – Grow tile brief walkthrough on running transcript and how to access professional development. Step by step instruction on running transcript is available. • Event and Session – Please uncheck “Event” to avoid confusions.

		<ul style="list-style-type: none"> For questions on GROW, please contact Lucile Beatty or Chanel Barton.
Public Presentations/Open discussion on topics for next meeting	Brianne Ayala	<p>ELC will begin to serve infants and students need to be income eligible to receive the service.</p> <p>This information can/should be added to Wellness Central and Comet Support Hub. Will officially receive funding in July for fall semester implementation.</p> <p>Flyer was made by Brianne and will be shared by Vanna in follow up regarding this SSC meeting.</p>

Adjournment

Meeting was adjourned at 4:06PM

DRAFT